INDICADOR	Tecnología	FORMULA	META	DEPARTAMENTO	ENE	FEB	MAR	ABR	MAY	JUN	JUL	AGO	SEP	OCT	NOV	DIC
Tasa de intentos No establecidos	Conexión Directa	Número de Intentos No Establecidos / Total de Intentos (por departamento y la provincia constitucional del Callao) - Conexión Directa	≤3.0%	Red	0.01%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Tasa de llamadas interrumpidas		Número de Llamadas Interrumpidas del Total de Llamadas Establecidas (por departamento y la Provincia Constitucional del Callao) - Conexión Directa	≤2.0%	Red	0.25%	0.38%	0%	0.52%	1.05%	0%	0%	0%	8.33%	0%	0%	0%
Tasa de intentos no establecidos	Telefonía PCS	Número de Intentos No Establecidos / Total de Intentos (por departamento y la provincia constitucional del Callao) - GSM	≤3.0%	AMAZONAS	0.05%	0.06%	0.06%	0.56%	0.06%	0.06%	0.05%	0.05%	0.04%	0.06%	0.04%	0.06%
				ANCASH	0.05%	0.04%	0.06%	0.15%	0.03%	0.30%	0.04%	0.11%	0.04%	0.04%	0.10%	0.03%
				APURIMAC	0.04%	0.04%	0.04%	0.03%	0.03%	0.04%	0.03%	0.04%	0.03%	0.03%	0.05%	0.03%
				AREQUIPA	0.03%	0.04%	0.04%	0.04%	0.03%	0.03%	0.04%	0.04%	0.05%	0.04%	0.04%	0.13%
				AYACUCHO	0.05%	0.05%	0.05%	0.05%	0.05%	0.05%	0.04%	0.70%	0.04%	0.05%	0.04%	0.05%
				CAJAMARCA	0.07%	0.19%	0.14%	0.11%	0.05%	0.05%	0.04%	0.04%	0.21%	0.08%	0.45%	0.93%
				CUSCO	0.06%	0.07%	0.07%	0.07%	0.06%	0.06%	0.06%	0.06%	0.06%	0.06%	0.07%	0.07%
				HUANCAVELICA	0.07%	0.12%	0.12%	0.14%	0.07%	0.11%	0.08%	0.07%	0.06%	0.10%	0.15%	0.06%
				HUANUCO	0.07%	0.10%	0.16%	0.09%	0.10%	0.07%	0.05%	0.04%	0.07%	0.54%	0.05%	0.04%
				ICA	0.29%	0.14%	0.13%	0.16%	0.15%	0.30%	0.14%	0.14%	0.14%	0.17%	0.14%	0.44%
				JUNÍN	0.05%	0.04%	0.05%	0.05%	0.04%	0.03%	0.04%	1.51%	0.05%	0.05%	0.07%	0.09%
				LA LIBERTAD	0.04%	0.04%	0.04%	0.08%	0.04%	0.04%	0.16%	0.04%	0.04%	0.11%	0.06%	0.11%
				LAMBAYEQUE	0.06%	0.07%	0.04%	0.03%	0.03%	0.14%	0.03%	0.21%	0.07%	0.05%	0.17%	0.15%
				LIMA	0.17%	0.22%	0.22%	0.18%	0.18%	0.18%	0.17%	0.18%	0.15%	0.20%	0.24%	0.25%
				LORETO	0.02%	0.01%	0.01%	0.02%	0.01%	0.01%	0.05%	0.08%	0.01%	0.01%	0.01%	0.03%
				MADRE DE DIOS	0.03%	0.05%	0.05%	0.03%	0.05%	0.02%	0.03%	0.04%	0.06%	0.05%	0.03%	0.04%
				MOQUEGUA	0.04%	0.03%	0.03%	0.03%	0.03%	0.09%	0.03%	0.08%	0.02%	0.12%	0.02%	0.13%
				PASCO	0.04%	0.04%	0.04%	0.03%	0.03%	0.02%	0.03%	0.04%	0.03%	0.03%	0.04%	0.03%
				PIURA	0.08%	0.14%	0.38%	0.04%	0.23%	0.04%	0.06%	0.06%	0.04%	0.04%	0.04%	0.05%
				PUNO	0.04%	0.04%	0.04%	0.04%	0.06%	0.03%	0.03%	0.03%	0.04%	0.05%	0.05%	0.06%
				SAN MARTIN	0.06%	0.43%	0.05%	0.06%	0.14%	0.05%	0.05%	0.12%	0.06%	0.06%	0.07%	0.06%
				TACNA	0.03%	0.03%	0.03%	0.03%	0.02%	0.02%	0.03%	0.02%	0.03%	0.03%	0.03%	0.02%
				TUMBES	0.05%	0.05%	0.05%	0.05%	0.05%	0.06%	0.04%	0.05%	0.04%	0.06%	0.04%	0.06%
				UCAYALI	0.06%	0.05%	0.07%	0.06%	0.05%	0.05%	0.06%	0.37%	0.06%	0.06%	0.10%	0.05%
Tasa de llamadas interrumpidas	Telefonía PCS	Número de Llamadas Interrumpidas del Total de Llamadas Establecidas (por departamento y la Provincia Constitucional del Callao) -GSM	≤2.0%	AMAZONAS	0.41%	0.41%	0.46%	0.45%	0.47%	0.45%	0.43%	0.47%	0.39%	0.41%	0.40%	0.41%
				ANCASH	0.26%	0.26%	0.27%	0.27%	0.27%	0.29%	0.27%	0.28%	0.27%	0.27%	0.30%	0.27%
				APURIMAC	0.36%	0.35%	0.34%	0.35%	0.34%	0.36%	0.35%	0.45%	0.41%	0.38%	0.38%	0.33%
				AREQUIPA	0.30%	0.33%	0.33%	0.30%	0.29%	0.28%	0.27%	0.28%	0.29%	0.30%	0.31%	0.29%
				AYACUCHO	0.39%	0.38%	0.40%	0.38%	0.38%	0.38%	0.39%	0.43%	0.38%	0.37%	0.38%	0.39%
				CAJAMARCA	0.40%	0.41%	0.42%	0.42%	0.41%	0.42%	0.41%	0.42%	0.42%	0.45%	0.50%	0.45%
				CUSCO	0.38%	0.39%	0.40%	0.39%	0.37%	0.39%	0.38%	0.40%	0.40%	0.44%	0.45%	0.49%
				HUANCAVELICA	0.47%	0.44%	0.43%	0.35%	0.40%	0.39%	0.43%	0.40%	0.40%	0.42%	0.55%	0.42%
				HUANUCO	0.31%	0.34%	0.33%	0.32%	0.32%	0.32%	0.33%	0.32%	0.29%	0.34%	0.34%	0.32%
				ICA	0.32%	0.32%	0.30%	0.29%	0.30%	0.31%	0.31%	0.29%	0.31%	0.30%	0.31%	0.32%
				JUNÍN	0.32%	0.34%	0.36%	0.35%	0.35%	0.34%	0.34%	0.41%	0.34%	0.35%	0.36%	0.37%
				LA LIBERTAD	0.28%	0.28%	0.28%	0.29%	0.30%	0.30%	0.29%	0.30%	0.29%	0.30%	0.30%	0.28%
				LAMBAYEQUE	0.29%	0.33%	0.26%	0.22%	0.22%	0.23%	0.24%	0.24%	0.25%	0.25%	0.26%	0.28%
				LIMA	0.36%	0.36%	0.37%	0.38%	0.38%	0.41%	0.39%	0.39%	0.39%	0.39%	0.38%	0.37%
				LORETO	0.15%	0.15%	0.14%	0.13%	0.13%	0.13%	0.13%	0.13%	0.12%	0.12%	0.15%	0.11%
				MADRE DE DIOS	0.27%	0.24%	0.25%	0.21%	0.20%	0.23%	0.27%	0.23%	0.25%	0.29%	0.33%	0.30%
				MOQUEGUA	0.34%	0.31%	0.28%	0.27%	0.26%	0.30%	0.27%	0.30%	0.29%	0.34%	0.31%	0.32%
				PASCO	0.37%	0.39%	0.43%	0.40%	0.40%	0.42%	0.41%	0.41%	0.39%	0.42%	0.44%	0.40%
				PIURA	0.27%	0.28%	0.25%	0.24%	0.25%	0.24%	0.24%	0.25%	0.24%	0.25%	0.25%	0.25%
				PUNO	0.31%	0.32%	0.32%	0.34%	0.30%	0.31%	0.30%	0.33%	0.31%	0.34%	0.35%	0.32%
				SAN MARTIN	0.37%	0.44%	0.39%	0.40%	0.38%	0.40%	0.39%	0.39%	0.40%	0.42%	0.42%	0.40%
				TACNA	0.19%	0.20%	0.21%	0.20%	0.20%	0.19%	0.19%	0.19%	0.19%	0.21%	0.20%	0.20%
				TUMBES	0.26%	0.29%	0.27%	0.29%	0.28%	0.28%	0.26%	0.28%	0.25%	0.28%	0.27%	0.27%
				UCAYALI	0.37%	0.32%	0.34%	0.35%	0.35%	0.36%	0.36%	0.39%	0.40%	0.44%	0.43%	0.40%

INDICADOR	FORMULA		META	ENE	FEB	MAR	ABR	MAY	JUN	JUL	AGO	SEP	OCT	NOV	DIC
Tasa de reparaciones TUPS	Averías reparadas en <24 hrs. del total de reportadas y detectadas	<24 Hrs	80%	-	-	-	-	-	-	-	-	-	-	-	-

INDICADOR	FORMULA		META	ENE	FEB	MAR	ABR	MAY	JUN	JUL	AGO	SEP	OCT	NOV	DIC
Tasa de incidencia de falla Internet Móvil	Averías reportadas/líneas en servicio		≤2%	0.06%	0.06%	0.06%	0.06%	0.05%	0.05%	0.05%	0.06%	0.05%	0.04%	0.02%	0.02%
	Averías reparadas del total de averías	<24 Hrs	0.50%	0.50%	0.50%	1.46%	1.32%	2.15%	1.57%	0.51%	1.96%	6.45%	6.47%	11.32%	8.42%
Respuesta de Operadora	RO Tramo 1	≤40 seg.	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
	Ro Tramo 2	≤20 seg.	89.73%	89.73%	90.65%	91.32%	87.51%	81.19%	90.81%	88.44%	77.06%	74.75%	85.08%	93.89%	95.00%
Tasa de Ocupación de Enlaces	http://internet.entel.net.pe/Orion/SummaryView.aspx														
Tasa de Transferencia de Datos	http://speedtest.entel.net.pe/														